



# Impactful Engagement Reduces Healthcare Trend

A geographically dispersed, non-union food manufacturer, with small human resources staff focused on reducing healthcare costs and increasing engagement through collaborative partnership with navigation solution.

## ABOUT

- 6,500-member life group
- Hourly associates did not have access to company laptops outside of work hours, resulting in lower engagement with their health benefits.
- Low utilization across available point solutions.
- Small HR team did not have capacity to provide individualized support.
- Large cost drivers including behavioral health, cancer and musculoskeletal

## SOLUTIONS



Seamless integration into existing experience



Single point of contact for members and providers



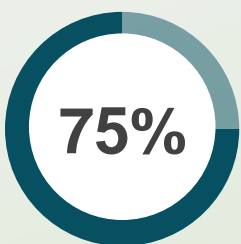
Clinical support for members



Real-Time Intercept™

## RESULTS

In the first year of the Quantum roll-out, 75% of employees were engaged with Quantum Health, on average 7.3 interactions in the first 12 months. This high level of engagement gave Quantum Health the opportunity to educate on and direct employees to the point solutions in which the client had already invested.



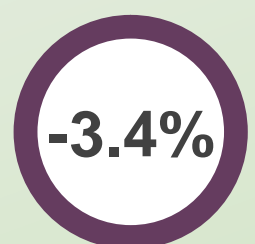
Member Engagement



Engagement of High-Risk members



Patient Advocacy conversations



Adjusted Trend

*Quantum Health is the healthcare industry's leading consumer navigation and care coordination company, delivering an unparalleled consumer experience based on empathy and trust. This enables employers to achieve industry-leading engagement and satisfaction rates, as well as significant — and independently validated — claim savings.*

For additional inquiries and results from Quantum Health, contact [Connect@Quantum-Health.com](mailto:Connect@Quantum-Health.com)